



CITY
OF
TOPEKA

UTILITIES DEPARTMENT

620 SE Madison St. 66607

Bob Sample

Interim Director
bsample@topeka.org
368-4233

Nicole Malott
Business Services
Manager
nmalott@topeka.org
368-4235

Brenda Hayes
Customer Service
Manager
bhayes@topeka.org
368-3143

Bob Sample
Interim Water
General Manager
bsample@topeka.org
368-4233

Vacant
Asset Management

Sylvia Davis
Water Pollution Control
General Manager
sdavis@topeka.org
368-4239

- Budgeting
- Financial reporting
- Billing misc.
- Purchasing
- General internal support

- Utilities Call Center
 - Start/stop service
 - Payments
 - Account inquiries
- Utilities Billing
 - Billing statements
 - Courtesy adjustment
- Meter Services
 - Meter reading
 - Meter repair

- Water Distribution
 - Watermain breaks
 - Repair
 - Locate services
 - Valve repair
 - Fire hydrant maintenance
- Water Treatment
 - Operation & maintenance of Plant & pump stations

- Capital Improvement
- Replacement program
- GPS/GIS asset mapping
- GIS maintenance
- Utility repair and inspection
- Water quality BMP's
- Studies on drainage, water hydraulics, water & wastewater plant capacity

- Wastewater Treatment System
 - Sewer backups
 - Pump station Maintenance
 - 3 wastewater plants ops & maintenance
- Stormwater
 - Inlet cleaning
 - Ditch maintenance
 - Erosion control
 - Levee maintenance

THE TOPEKA UTILITIES DEPARTMENT

Our mission is to enhance the community by providing and maintaining quality infrastructure and public services. Our vision is to create an environment conducive to the development of sustainable economic growth that will improve the quality of life for future generations..